ICC ATA CARNET APP

ATA单证册APP使用手册

世界海关组织和**国际商会**自2016年起共同启动实施**全球电子ATA单证册项目（以下简称“eATA”）**，旨在通过全球ATA单证册电子系统**实现全球ATA单证册申办及使用管理（包括签发、申报、信息交互和索赔等）全程电子化，最大限度简化暂时进出境货物通关流程，提高通关效率。2026年6月1日起，欧盟各成员国、挪威、瑞士、英国等30个国家将率先全面实施eATA通关。**

针对企业等单证册持证人，eATA单证册项目提供了**“ATA CARNET”APP**，能让持证人在智能手机上下载使用，存储ATA单证册详细

信息，以便于持证人通关时进行ATA单证册电子化申报，并获得实时确认。**自2026年6月1日起一年内，英国、挪威、瑞士海关已同意给予持证人eATA申报宽限期政策（eATA申报因故无法使用时，海关仍接受纸质单证册形式申报），欧盟则为鼓励（非承诺）各成员国海关给予上述宽限期政策（需持证人提前确认目的国海关执行政策情况）。**

PART 1

下载应用程序

持证人可以通过以下方式下载和使用“ATA CARNET”应用程序，将其eATA单证册下载到智能手机上。

苹果应用商店下载：

- **iOS:** https://apple.co/3e1re68

或通过安装包下载链接直接下载：

- **安装包** https://bit.ly/ATACarnetAPK

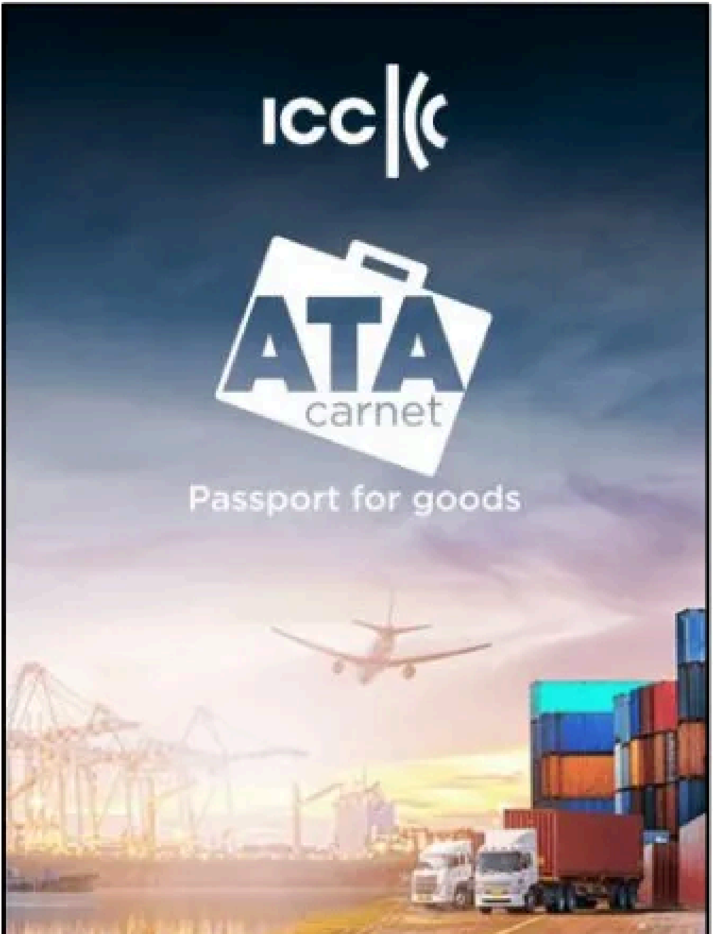
ICC
ATA

Download on the App Store

GET IT ON Google Play

PART 2

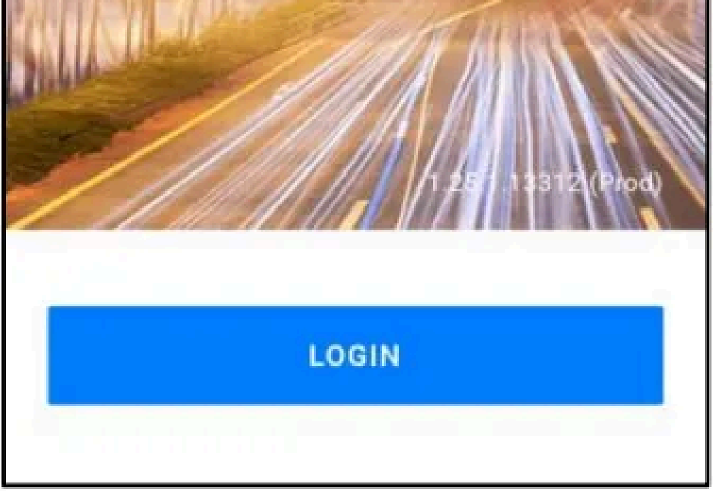
注册和登录



ICC

ATA carnet

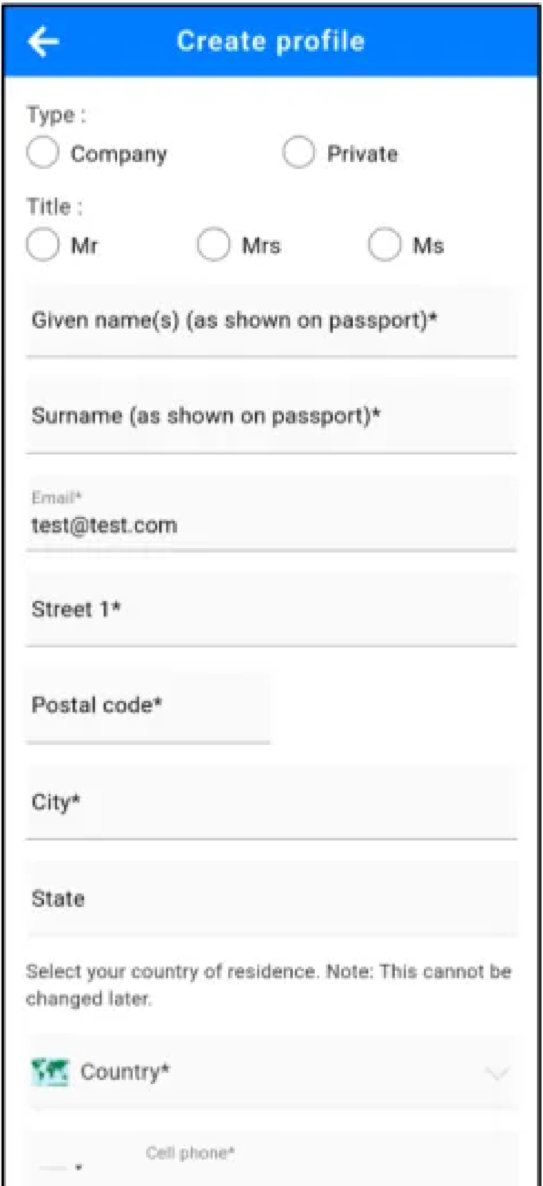
Passport for goods



1. 点击 “LOGIN”。
2. 将弹出一个窗口，用于登录或注册。

a. 如果您已有eATA单证册应用程序账户，输入用户名（电子邮箱地址）和密码，然后确认登录。

b. 如果你是新用户，需填写您的企业信息或个人信息：



Create profile

Type :

○ Company ○ Private

Title :

○ Mr ○ Mrs ○ Ms

Given name(s) (as shown on passport)*

Surname (as shown on passport)*

Email*
test@test.com

Street 1*

Postal code*

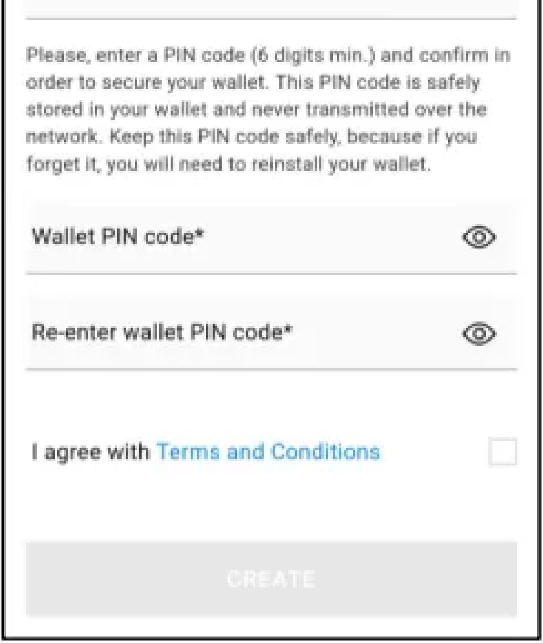
City*

State

Select your country of residence. Note: This cannot be changed later.

Country*

Cell phone*



Please, enter a PIN code (6 digits min.) and confirm in order to secure your wallet. This PIN code is safely stored in your wallet and never transmitted over the network. Keep this PIN code safely, because if you forget it, you will need to reinstall your wallet.

Wallet PIN code*
Re-enter wallet PIN code*

I agree with Terms and Conditions ☐

CREATE

①填写必填字段，比如姓名、邮箱等。

②设置一个钱包PIN码，这在每次解锁ATA单证册应用程序时都需要使用。

提示：从设置菜单中启用自动登录，勾选 “启动时自动登录”，每次打开应用时就可以跳过此步骤。

③阅读并接受条款和条件。

④点击 “CREATE” 。

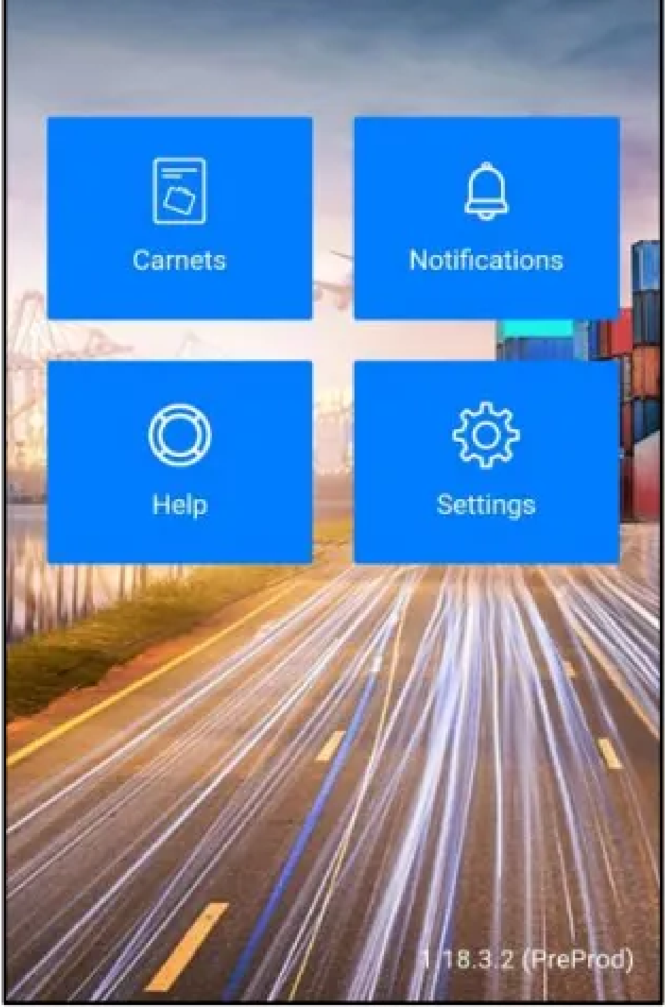
PART 3

下载你的ATA单证册

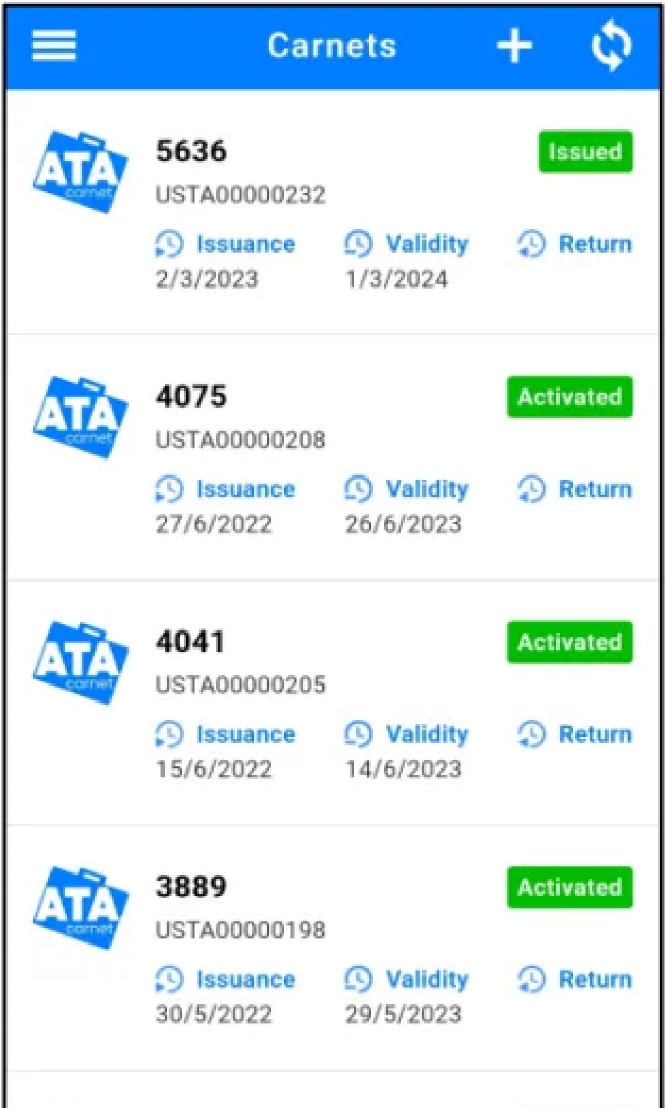
安装电子ATA单证册应用程序并登录后即可将单证册下载到电子ATA单证册应用程序。

1. 从主页点击Carnets。

ATA
carnet
Passport for goods


Carnets
Notifications
Help
Settings
1.18.3.2 (PreProd)

2. 点击右上角的“＋”加号键。



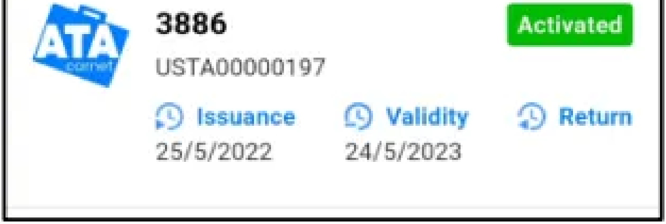
Carnets

5636 Issued
USTA00000232
Issuance 2/3/2023
Validity 1/3/2024
Return

4075 Activated
USTA00000208
Issuance 27/6/2022
Validity 26/6/2023
Return

4041 Activated
USTA00000205
Issuance 15/6/2022
Validity 14/6/2023
Return

3889 Activated
USTA00000198
Issuance 30/5/2022
Validity 29/5/2023
Return



3886

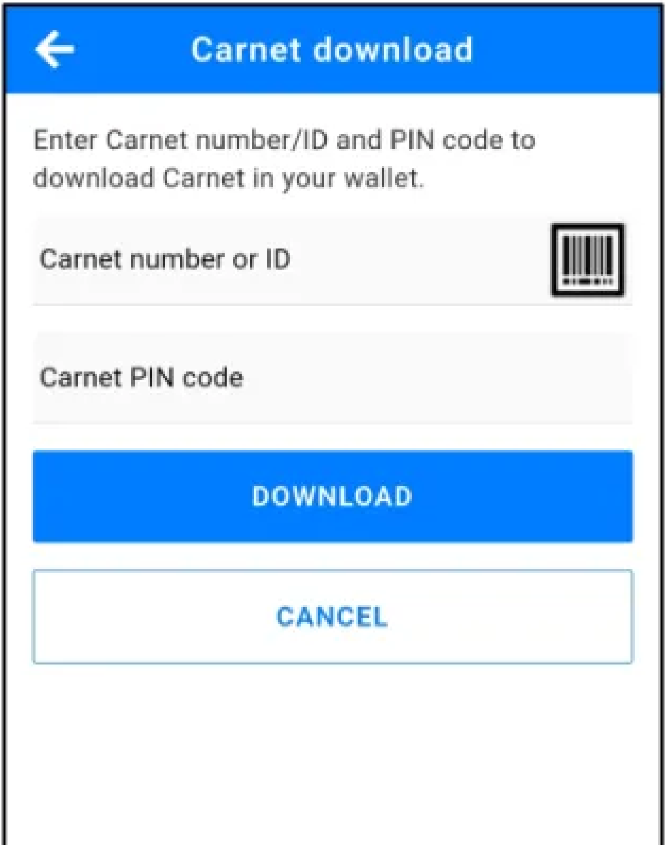
USTA00000197

Issuance 25/5/2022

Validity 24/5/2023

Activated
Return

3.输入ATA单证册编号和6位数的单证册PIN码。（可通过申办系统和申办联系人邮箱获取）



Carnet download

Enter Carnet number/ID and PIN code to download Carnet in your wallet.

Carnet number or ID
Carnet PIN code
DOWNLOAD
CANCEL

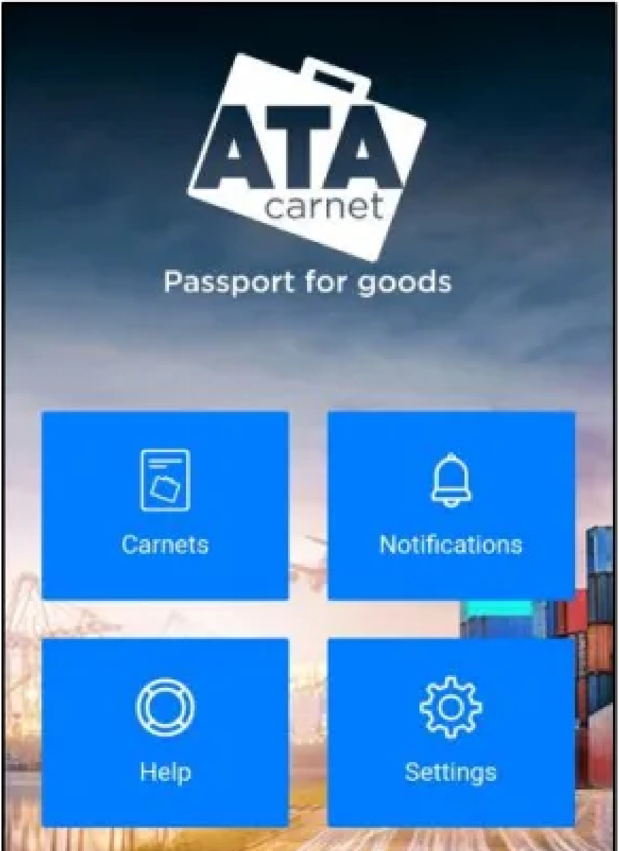
4. 点击Download下载。

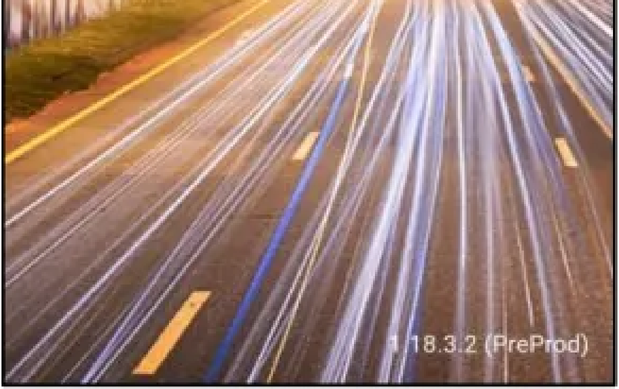
PART 4

准备行程

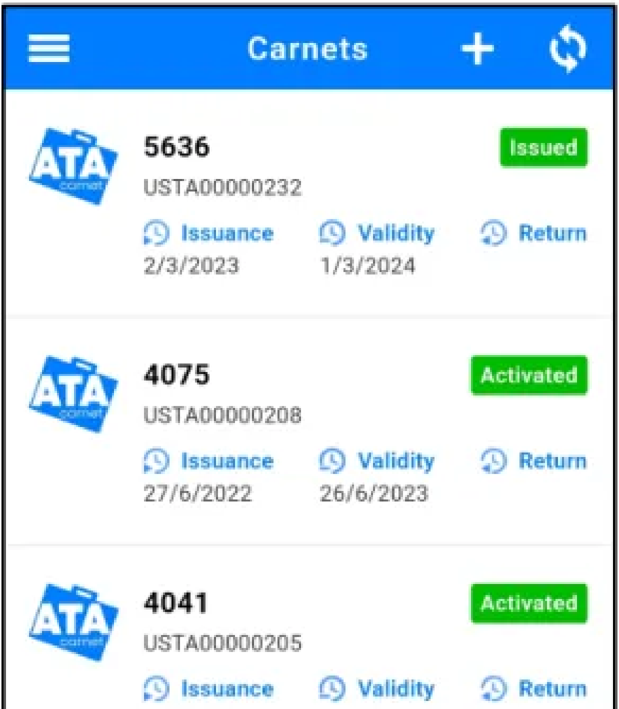
持证人或授权代表须在到达海关前准备一份申报单。这是通过电子ATA单证册应用程序中的“准备行程”功能完成的。

1. 从主页点击Carnets


ATA
carnet
Passport for goods
Carnets
Notifications
Help
Settings


1.18.3.2 (PreProd)

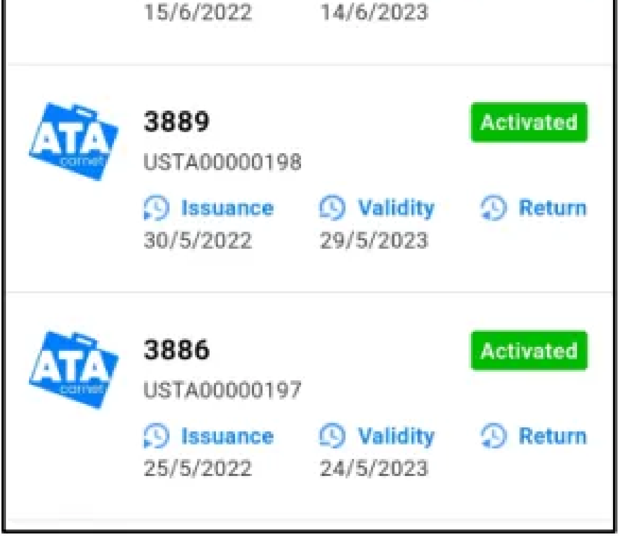
2. 点击选择此次行程您想要使用的单证册。



5636 **Issued**
USTA00000232
Issuance 2/3/2023
Validity 1/3/2024
Return

4075 **Activated**
USTA00000208
Issuance 27/6/2022
Validity 26/6/2023
Return

4041 **Activated**
USTA00000205
Issuance
Validity
Return

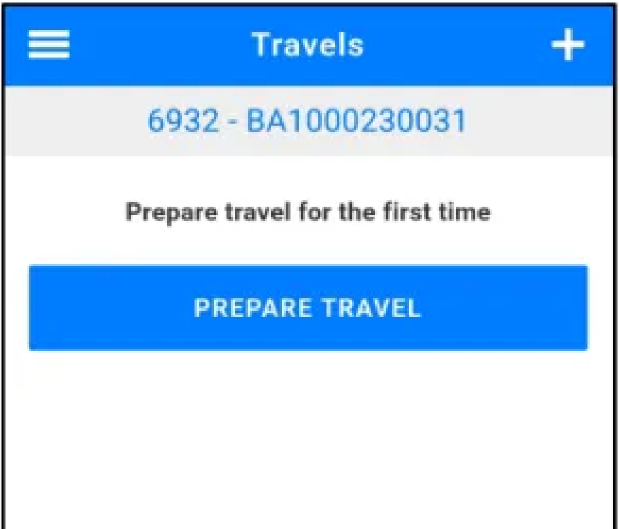


15/6/2022 14/6/2023

3889 Activated
USTA00000198
Issuance 30/5/2022
Validity 29/5/2023
Return

3886 Activated
USTA00000197
Issuance 25/5/2022
Validity 24/5/2023
Return

3. 点击底部的Travels “行程”，然后点击右上角的“+”按钮。



Travels +

6932 - BA1000230031

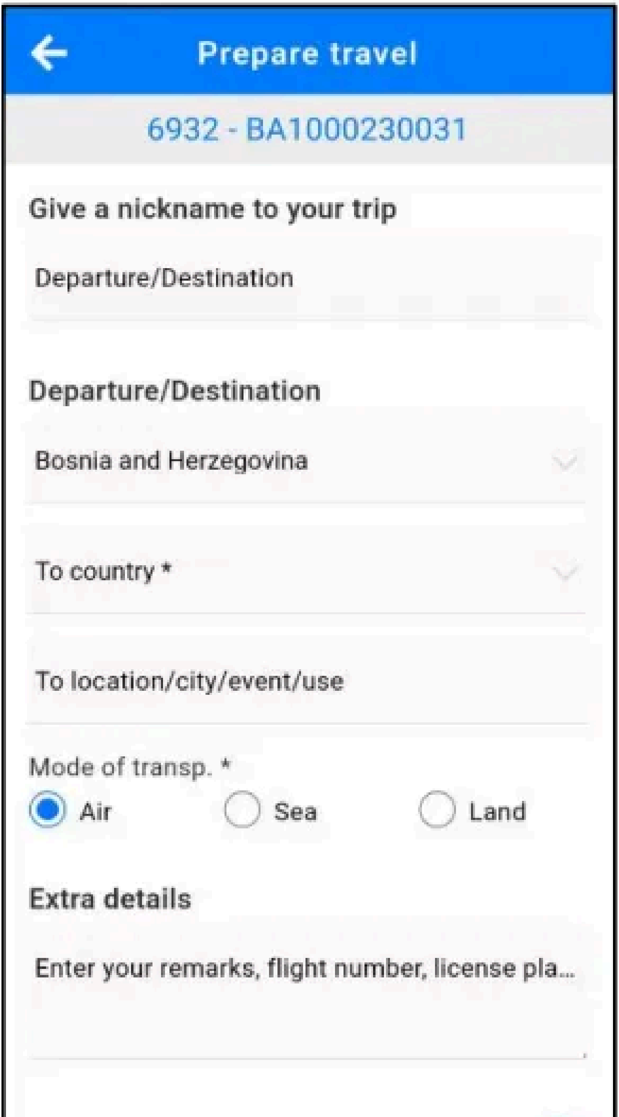
Prepare travel for the first time

PREPARE TRAVEL

Details
Items
Documents
Travels
Notifications

4. 填写必填项，比如给你的行程起一个名字（Give a nickname to your trip）、去往的国家（Destination）和运输方式（Mode of transp.）等信息。

5. 如有过境活动，点击Transits+并选择打算过境的国家/地区。



Prepare travel

6932 - BA1000230031

Give a nickname to your trip

Departure/Destination

Departure/Destination

Bosnia and Herzegovina

To country *

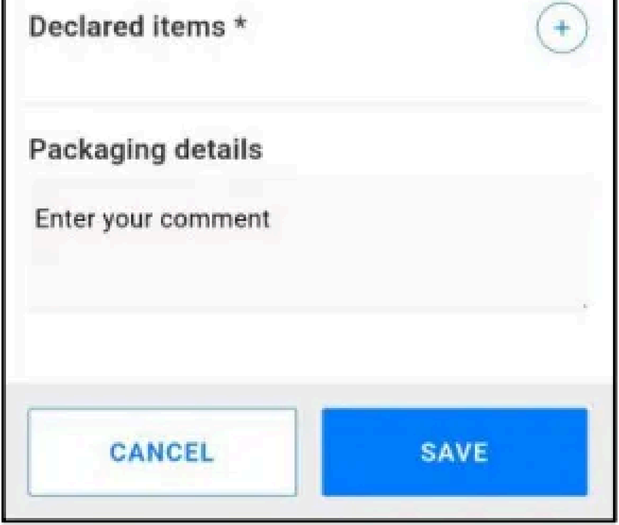
To location/city/event/use

Mode of transp. *

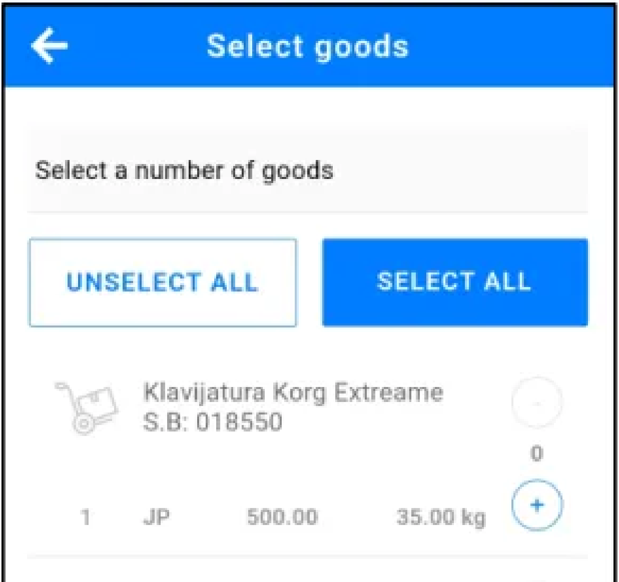
● Air ○ Sea ○ Land

Extra details

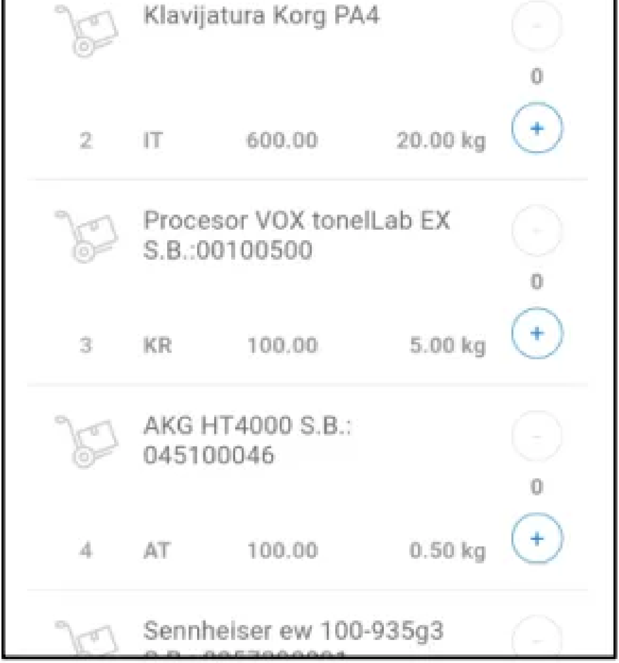
Enter your remarks, flight number, license pla...


Declared items *
+
Packaging details
Enter your comment
CANCEL
SAVE

6. 在申报物品（Declared items）中点击 +。


Select goods
Select a number of goods
UNSELECT ALL
SELECT ALL
-
+

Klavijatura Korg Extreame
S.B: 018550
0
1 JP 500.00 35.00 kg



Klavijatura Korg PA4

0

2 IT 600.00 20.00 kg

Procesor VOX tonelLab EX S.B.:00100500

0

3 KR 100.00 5.00 kg

AKG HT4000 S.B.: 045100046

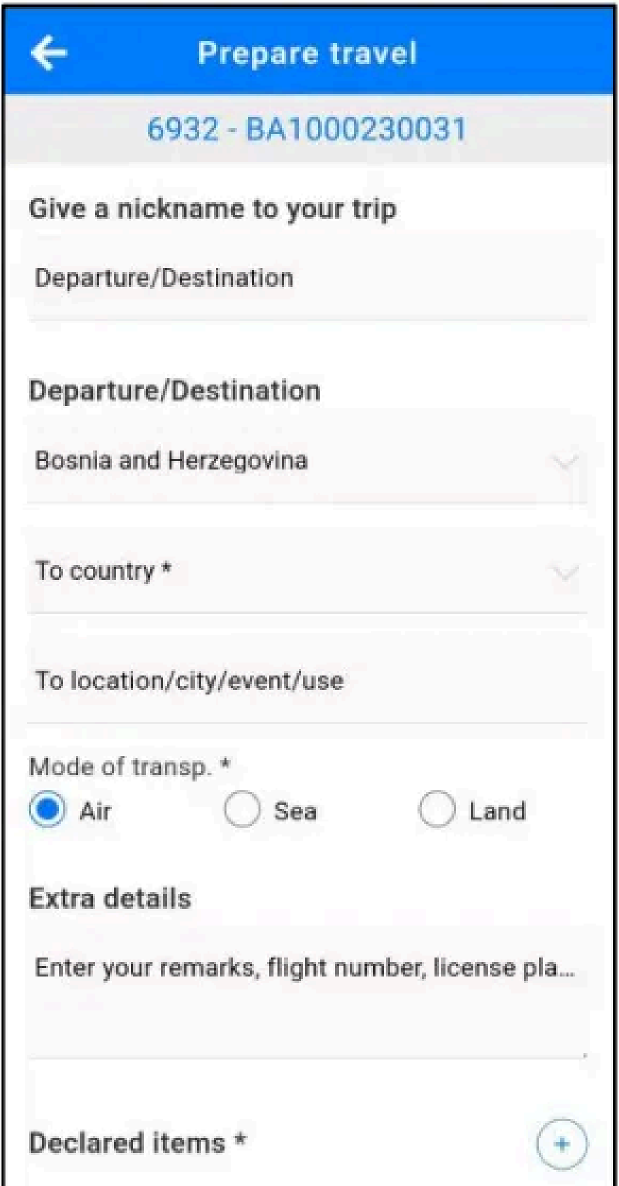
0

4 AT 100.00 0.50 kg

Sennheiser ew 100-935g3

a.在屏幕上方，从ATA单证册的货物列表中输入本次行程要申报的货物项号，如1-4，或1-2,4，将它们添加到行程中。或者使用“＋”和“—”按钮添加单个项目，也可以直接点击“SELECT ALL”全选。

b.选择好货物后，点击左上角←返回“准备行程”页面。



Prepare travel

6932 - BA1000230031

Give a nickname to your trip

Departure/Destination

Departure/Destination

Bosnia and Herzegovina

To country *

To location/city/event/use

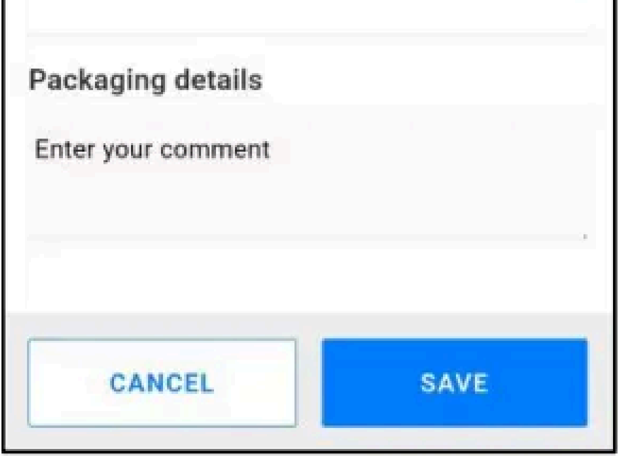
Mode of transp. *

● Air ○ Sea ○ Land

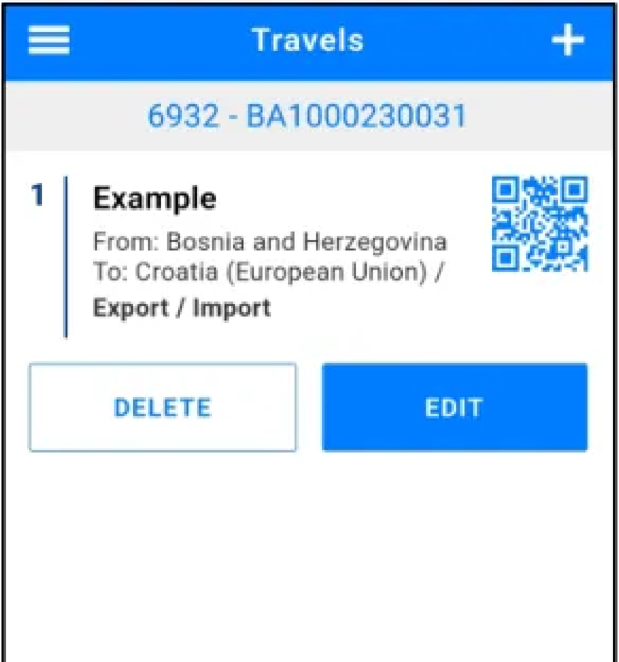
Extra details

Enter your remarks, flight number, license pla...

Declared items *

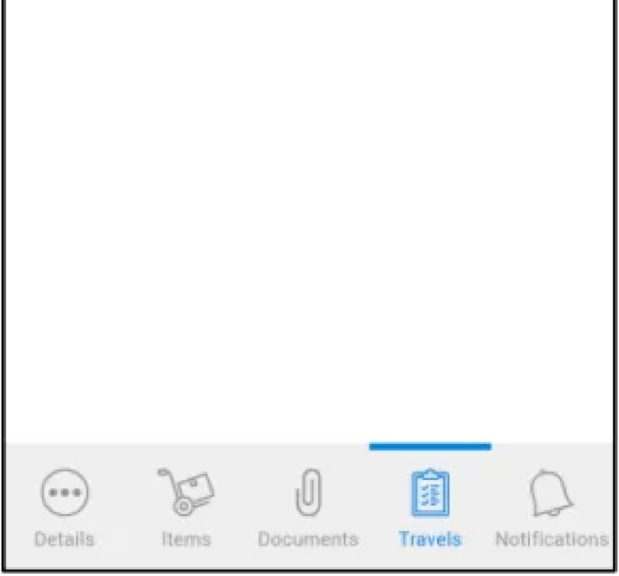

Packaging details
Enter your comment
CANCEL
SAVE

7. 点击“SAVE”保存行程。


Travels
DELETE
EDIT

6932 - BA1000230031

1 **Example**
From: Bosnia and Herzegovina
To: Croatia (European Union) /
Export / Import


Details
Items
Documents
Travels
Notifications

8. 若需要修改行程，只需点击“EDIT ”，编辑完成后点击“SAVE” 。当然您也可以点击“DELETE”删除准备好的行程。

注: 1. 行程能够在设备之间同步。在一部智能手机上为单证册准备的旅行可以出现在下载了相同单证册的另一部智能手机上。
2. 一次行程可以分多个阶段进行准备。在去海关报关之前， 请确保所有的字段都填写完毕。注意在境外如需更新申报信息并接收交易确认需要联网，确保流量套餐包含数据漫游功能。
3. 一旦行程准备就绪， 持证人可与其授权代表

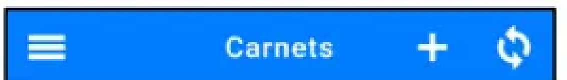
共享一张或多张凭证，由授权代表向海关申报。详情请参阅PART 5的相关步骤。

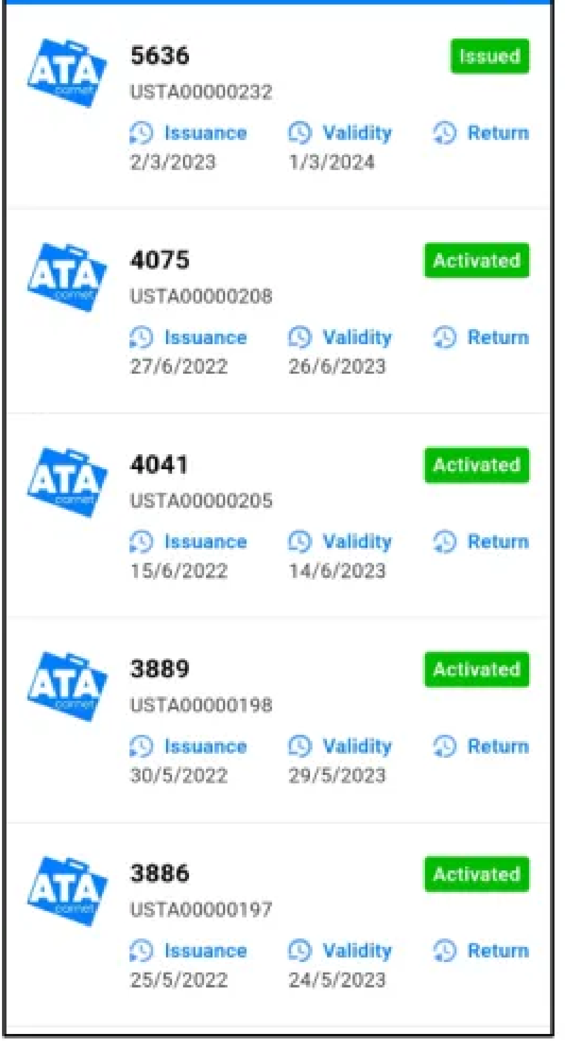
PART 5

分享凭证

准备好行程后，ATA单证册持证人可以将凭证分享给其授权代表，由其授权代表向海关申报。如需分享凭证，持证人需按以下步骤操作：

1.点击要分享的ATA单证册。





5636 Issued
USTA00000232
Issuance 2/3/2023 Validity 1/3/2024 Return

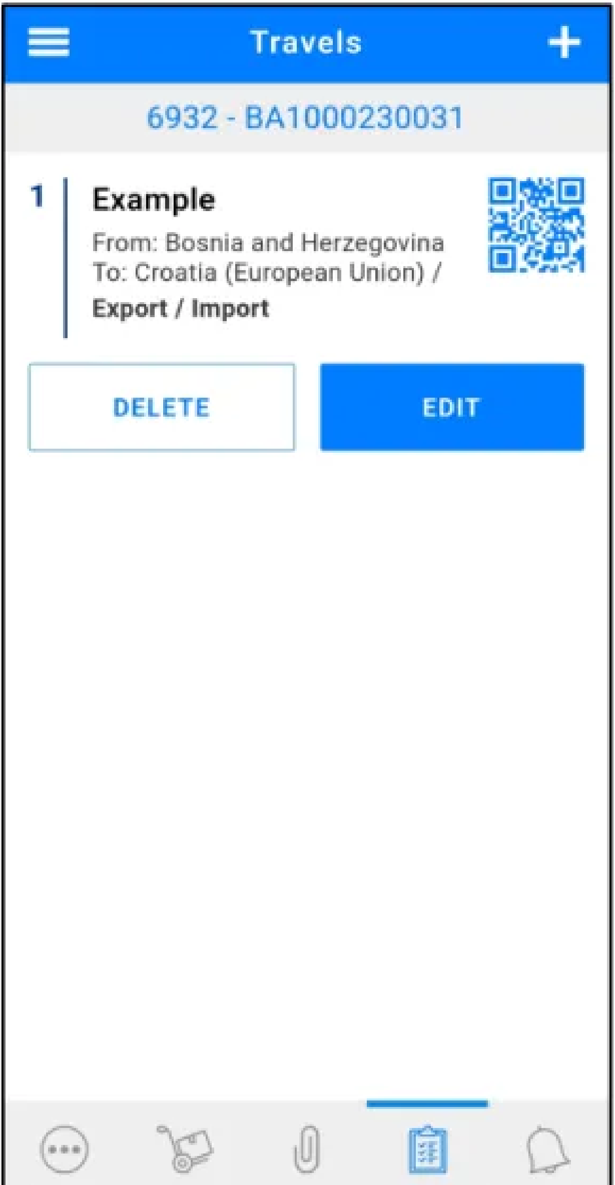
4075 Activated
USTA00000208
Issuance 27/6/2022 Validity 26/6/2023 Return

4041 Activated
USTA00000205
Issuance 15/6/2022 Validity 14/6/2023 Return

3889 Activated
USTA00000198
Issuance 30/5/2022 Validity 29/5/2023 Return

3886 Activated
USTA00000197
Issuance 25/5/2022 Validity 24/5/2023 Return

2．点击行程的二维码图标。


Travels
DELETE
EDIT

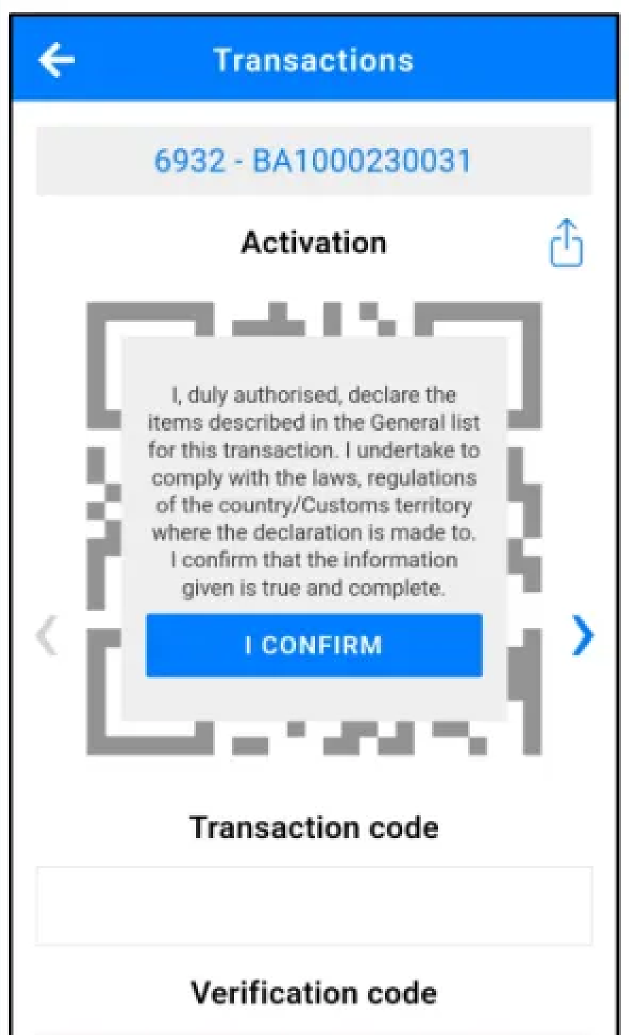
6932 - BA1000230031

1 **Example**

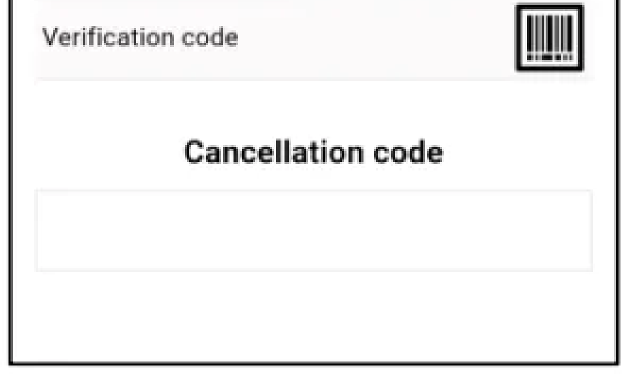
From: Bosnia and Herzegovina
To: Croatia (European Union) /
Export / Import

Details
Items
Documents
Travels
Notifications

3. 仔细阅读条款，点击I CONFIRM接受。


Transactions
6932 - BA1000230031
Activation
I CONFIRM
Transaction code
Verification code

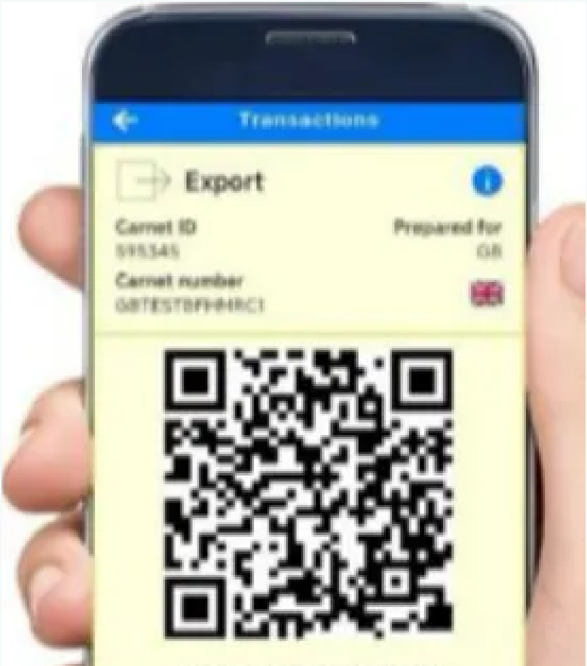
I, duly authorised, declare the items described in the General list for this transaction. I undertake to comply with the laws, regulations of the country/Customs territory where the declaration is made to. I confirm that the information given is true and complete.

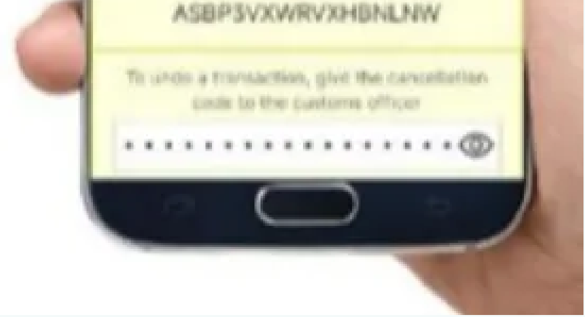


Verification code

Cancellation code

4. 可以向右滑动选择所需的交易。

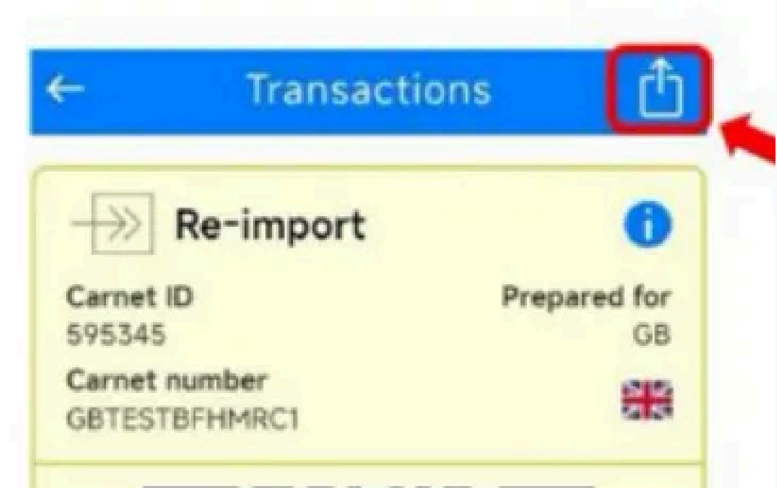

Transactions
Export
Carnet ID
Prepared for
Carnet number



ASBP3VXWRVXHBNLNW

To undo a transaction, give the cancellation code to the customs officer

5. 点击屏幕右上方的分享图标。



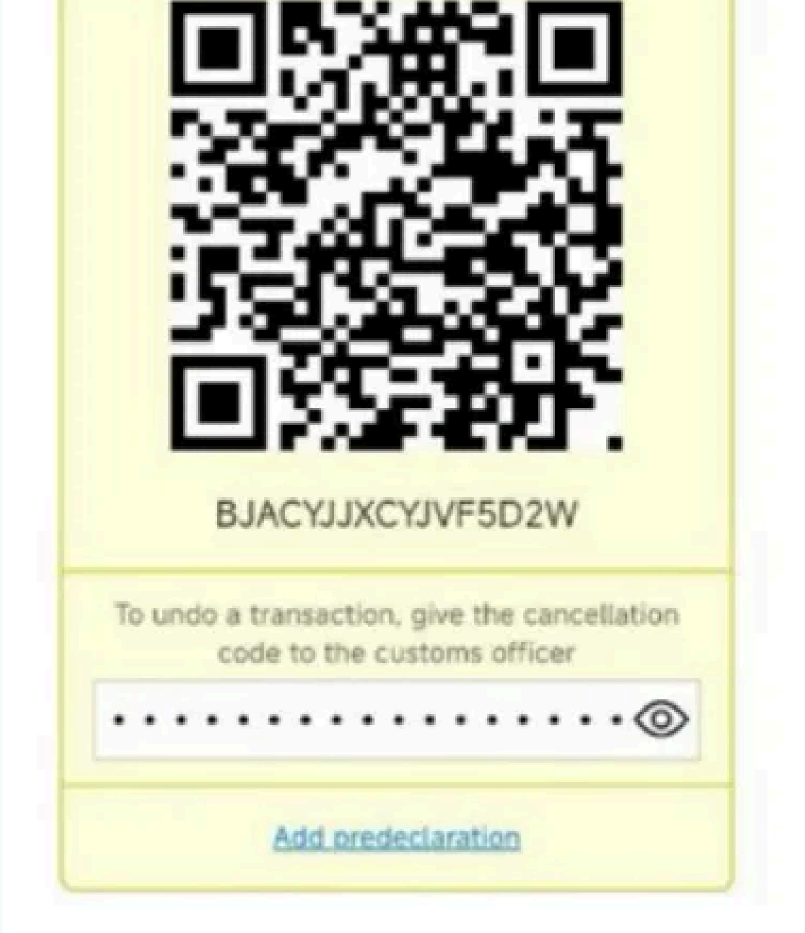
Transactions

Re-import

Carnet ID
595345

Prepared for
GB

Carnet number
GBTESTBFHMRC1



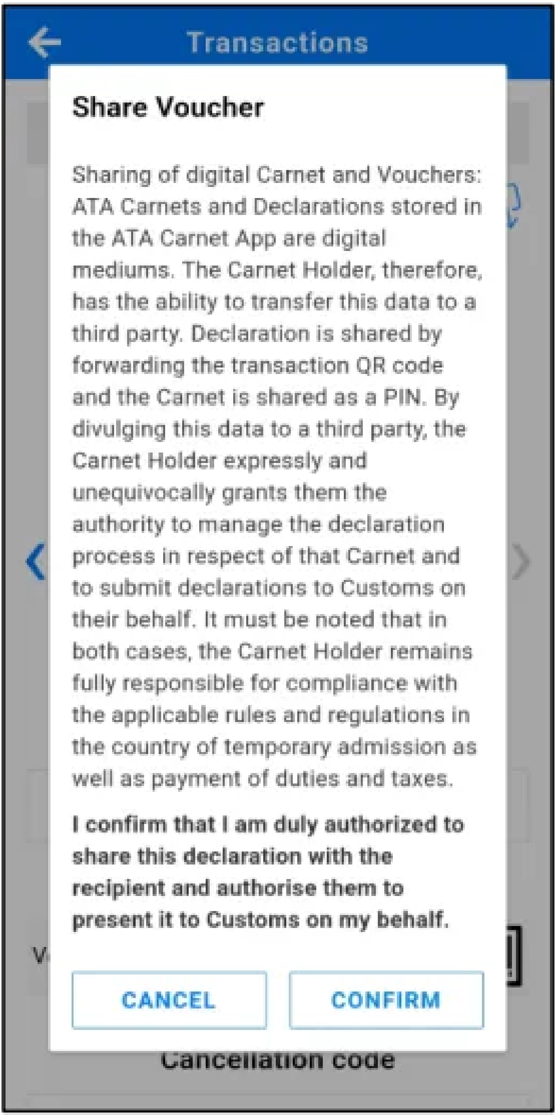
BJACYJJXCYJVF5D2W

To undo a transaction, give the cancellation code to the customs officer

•••••••••••••••••

Add predeclaration

7.阅读分享凭证的重要通知。点击CONFIRM。

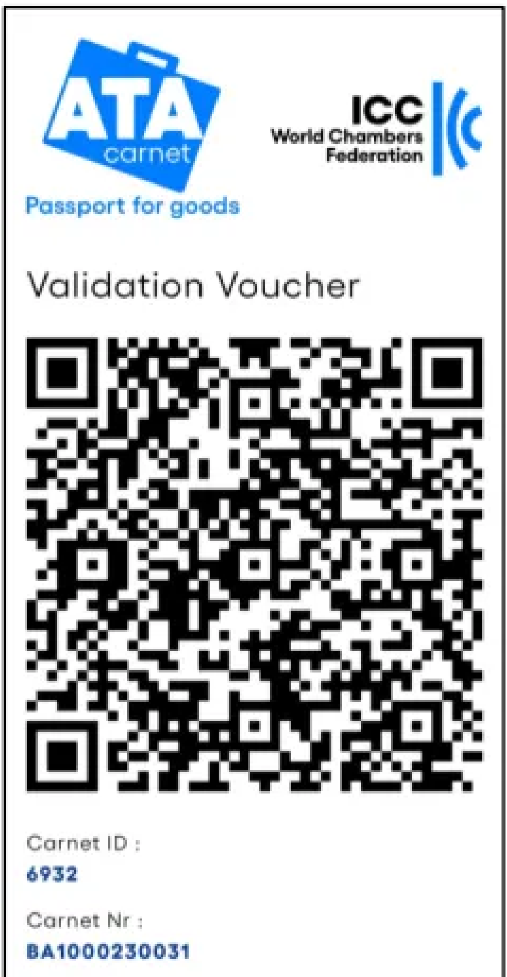

Transactions
Cancellation code
CANCEL
CONFIRM

Share Voucher

Sharing of digital Carnet and Vouchers: ATA Carnets and Declarations stored in the ATA Carnet App are digital mediums. The Carnet Holder, therefore, has the ability to transfer this data to a third party. Declaration is shared by forwarding the transaction QR code and the Carnet is shared as a PIN. By divulging this data to a third party, the Carnet Holder expressly and unequivocally grants them the authority to manage the declaration process in respect of that Carnet and to submit declarations to Customs on their behalf. It must be noted that in both cases, the Carnet Holder remains fully responsible for compliance with the applicable rules and regulations in the country of temporary admission as well as payment of duties and taxes.

I confirm that I am duly authorized to share this declaration with the recipient and authorise them to present it to Customs on my behalf.

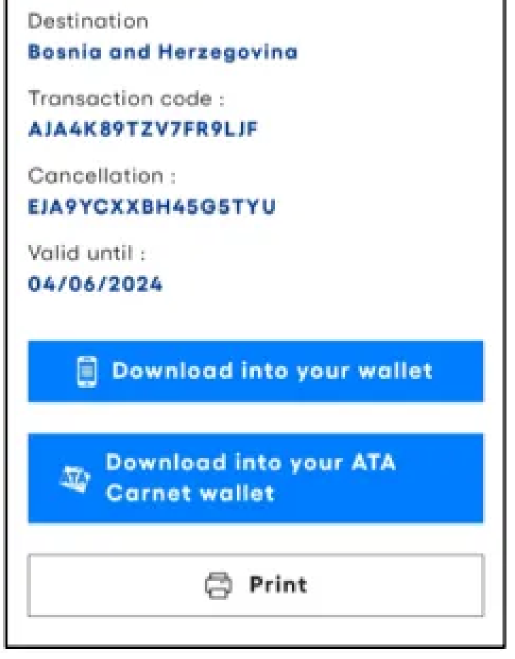
8.确认后，选择分享方式。授权代表将收到一条包含凭证的链接。他可以通过点击打印图标并选择“保存为PDF”或点击“下载到你的ATA单证册钱包”。


ATA
carnet
Passport for goods
ICC
World Chambers
Federation

Validation Voucher

Carnet ID :
6932

Carnet Nr :
BA1000230031



Destination

Bosnia and Herzegovina

Transaction code :

AJA4K89TZV7FR9LJF

Cancellation :

EJA9YCXXBH45G5TYU

Valid until :

04/06/2024

Download into your wallet
Download into your ATA Carnet wallet
Print

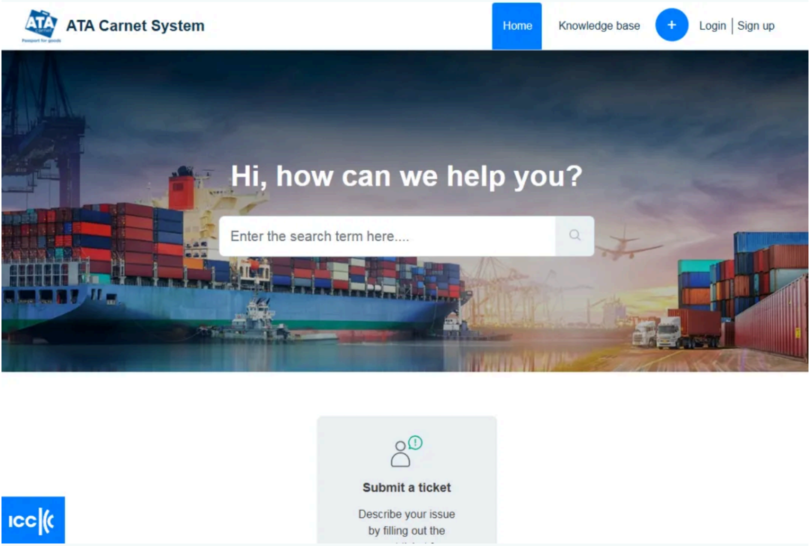
注：如果持证人愿意，也可以通过提供单证册的编号和PIN码与授权代表共享整个单证册。然后，授权代表可以将单证册下载到他的电子ATA单证册应用程序中。**请注意分享正本单证须谨慎，持证方将承担所有使用责任。**

PART 6

问题解决机制

国际商会提供了一个在线平台，用于解决持证人及其授权代表在使用eATA过程中遇到的各类问题，步骤如下。

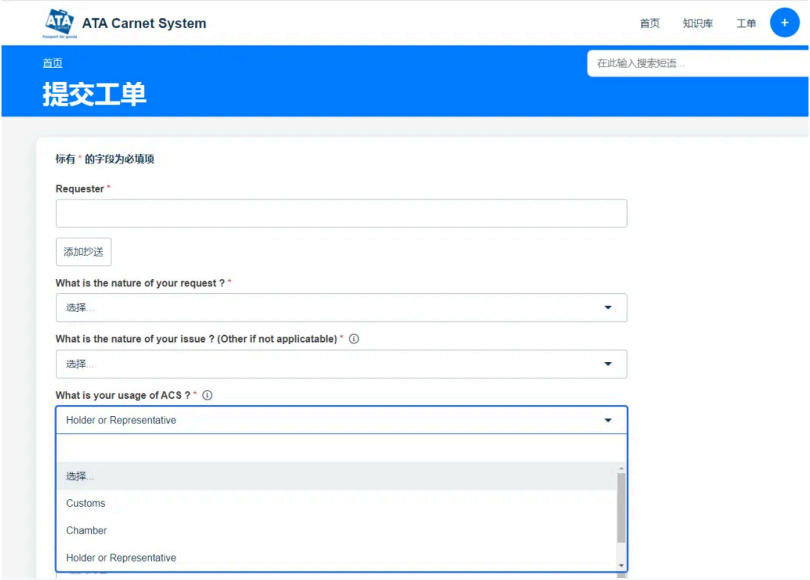
1. 登录https://support.atacarnet.iccwbo.org


ATA Carnet System
Home
Knowledge base
+
Login | Sign up
Enter the search term here....
Submit a ticket
ICC

Hi, how can we help you?

Describe your issue by filling out the

2. 点击下方灰色图标或右上角蓝色加号进入“提交工单”界面。


ATA Carnet System
首页
知识库
工单
+
首页
在此输入搜索短语...

提交工单

标有 * 的字段为必填项

Requester *

添加抄送

What is the nature of your request ? *
选择...

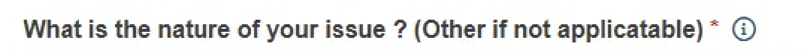
What is the nature of your issue ? (Other if not applicatable) * ⓘ
选择...

What is your usage of ACS ? * ⓘ
Holder or Representative

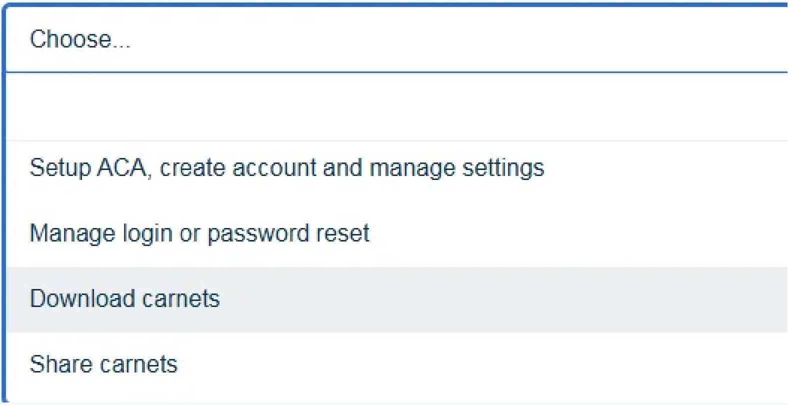
- 选择...
- Customs
- Chamber
- Holder or Representative

3. 根据您遇到的问题，填写工单信息。

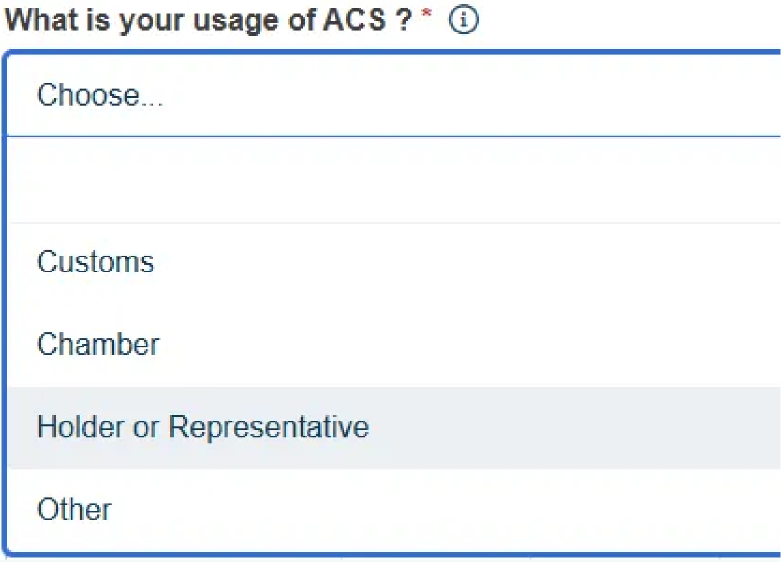
例如：在填写“您遇到的问题类型是？”字段时，可在下拉列表中选择创建账户、下载单证册、分享单证册等不同情况的问题类型。



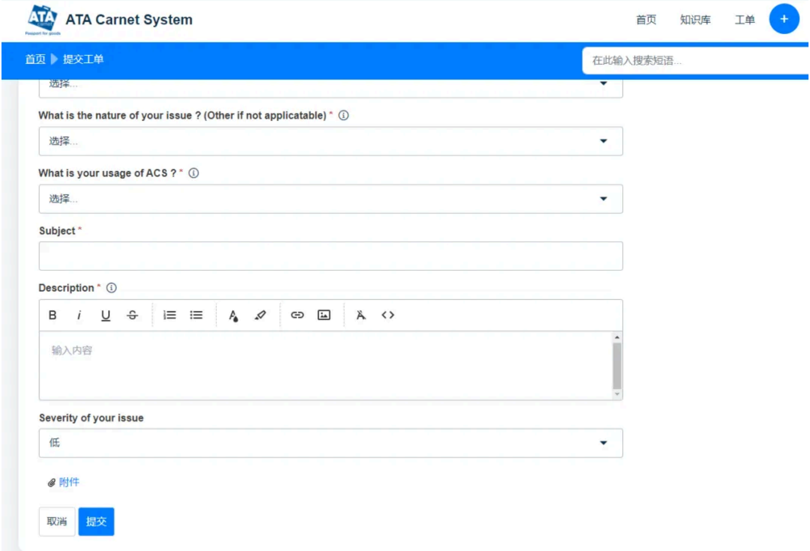
What is the nature of your issue ? (Other if not applicatable) * ⓘ


Choose...
Setup ACA, create account and manage settings
Manage login or password reset
Download carnets
Share carnets

在填写“您使用的单证册角色？”字段时，请选择“Holder or Representatives”持证人或授权代表。


What is your usage of ACS ? *
Choose...
Customs
Chamber
Holder or Representative
Other

4. 详细描述您遇到的问题，并添加相关附件（如有）。


ATA Carnet System
首页
知识库
工单
+
首页 ▶ 提交工单
在此输入搜索短语...

选择...

What is the nature of your issue ? (Other if not applicatable) *

选择...

What is your usage of ACS ? *

选择...

Subject *

Description *

输入内容

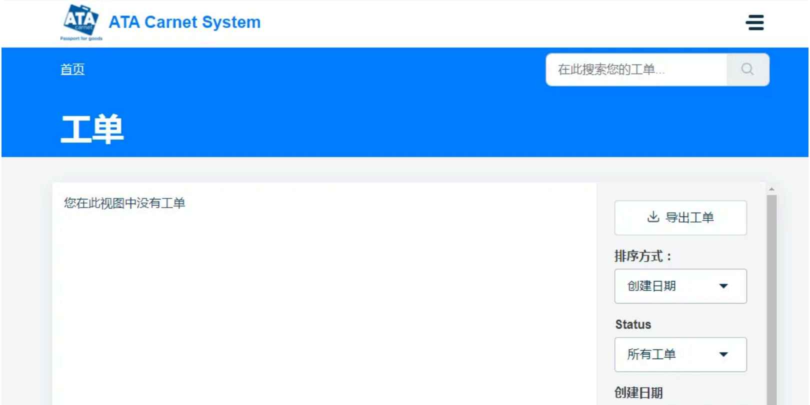
Severity of your issue

低

附件
取消
提交

5. 点击蓝色Submit提交工单。

6. 在工单模块能够查询并导出历史工单。


ATA Carnet System
首页
在此搜索您的工单...
工单

您在此视图中没有工单

导出工单

排序方式：创建日期

Status：所有工单

创建日期

选择日期

解决日期

选择日期

What is your usage of ACS ?

任意

如遇eATA申办、使用、最新成员方政策等相关疑问，请联系您的签证机构。

中国国际商会
China Chamber of
International Commerce
ATA 单证册
The Merchandise Passport
货物通关护照
ATA CARNET
中国国际商会
China Chamber of International Commerce
重要提示
1. 收取单证册后，请仔细核对单证内容，并在绿色封面（J）栏内签字
构在绿色封面（I）栏内已签字盖章。办结完本国暂时出口手续后，确认
封面（H）栏内已签字盖章。上述签章齐全，单证册在国外才能使用。
2. 办理完临时出/进口手续后，请仔细核对海关在黄、白、蓝色存根上
复进/出口向海关申报的最后日期。货物须在这个日期内办结复进/出口
面临海关处罚。
3. 单证册如遗失，请及时联系原出证机构办理补签单证册。
4. 单证册如需延期，请在原单证册到期前至少2个月向原出证机构申请
ATA 通关
ATA CARNET

中国贸促会贸易推广交流中心

中国贸促公众号

中国贸促视频号